

Public Service Company of New Hampshire
Migration of Customers To and From the Competitive Energy Supply Market
2011 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	% of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
October							
Residential	1,431	501,482		423,121	0.34%	233,362,598	0.21%
Small C&I Rate G	9,543	38,173,075		73,745	12.94%	138,145,709	27.63%
Medium C&I Rate GV	824	97,386,080		1,394	59.11%	145,952,898	66.72%
Large C&I Rate LG	91	111,054,933		113	80.53%	118,408,176	93.79%
Lighting	<u>196</u>	<u>1,501,448</u>		<u>1,008</u>	<u>19.44%</u>	<u>3,712,478</u>	<u>40.44%</u>
Total	12,085	248,617,018	361,574	499,381	2.42%	639,581,859	38.87%
November							
Residential	1,531	529,166		420,887	0.36%	229,954,087	0.23%
Small C&I Rate G	9,715	36,109,247		73,407	13.23%	128,900,887	28.01%
Medium C&I Rate GV	825	87,395,312		1,405	58.72%	131,150,198	66.64%
Large C&I Rate LG	94	87,562,467		115	81.74%	93,519,616	93.63%
Lighting	<u>195</u>	<u>1,563,446</u>		<u>1,008</u>	<u>19.35%</u>	<u>3,856,775</u>	<u>40.54%</u>
Total	12,360	213,159,638	359,041	496,822	2.49%	587,381,563	36.29%
December							
Residential	2,052	961,884		421,879	0.49%	252,693,632	0.38%
Small C&I Rate G	9,934	36,731,458		73,491	13.52%	128,783,060	28.52%
Medium C&I Rate GV	851	92,894,941		1,427	59.64%	135,367,987	68.62%
Large C&I Rate LG	95	90,056,772		116	81.90%	96,191,764	93.62%
Lighting	<u>199</u>	<u>1,715,736</u>		<u>1,007</u>	<u>19.76%</u>	<u>4,263,307</u>	<u>40.24%</u>
Total	13,131	222,360,791	363,006	497,920	2.64%	617,299,750	36.02%

***Total Customers* refers to all customers taking Delivery Service.